



Solicitation Amendment No. 1

To: Prospective Proposer/Offeror:	Date:
Prospective Proposers	March 10, 2021
Project Title:	Project No.:
Cisco Maintenance and Support	RFP 21-31
<p>Description of Solicitation Amendment: The Request for Proposals (Project RFP No. 21-31) is hereby amended as set forth below:</p> <p>1. Questions and answers have been released (below).</p> <p>Please visit our website at https://www.hccs.edu/about-hcc/procurement/</p> <p>Except as provided herein, all terms and conditions of the solicitation remain unchanged and in full force and effect.</p>	
Acknowledgement of Amendment No. by:	Date:
Company Name (Bidder/Offeror):	
Signed by:	
Name (Type or Print):	Title:

REQUEST FOR PROPOSAL
PROJECT NO. RFP 21-31
CISCO MAINTENANCE AND SUPPORT
QUESTIONS AND ANSWERS No. 001

Date: March 10, 2021

To: Prospective Respondents

From: Procurement Operations Department, Houston Community College

Subject: Questions and Answers Responses

Q1. HCC has requested service coverage SMBS on several items, however HCC is not eligible for SMBS coverage. SNT (8x5xNBD) would be the equivalent. Will HCC be changing the service level from SMBS to SNT within their RFP/Addendum? Please confirm.

Response: Please quote SNT for the items listed with SMBS.

Q2. Does HCC has an incumbent supplier?

Response: Yes.

When issued, "Questions & Answers" shall automatically become a part of the solicitation documents and shall supersede any previous specification(s) and/or provision(s) in conflict with the Questions & Answers. All revisions, responses, and answers incorporated into the Questions & Answers are collaboratively from both the Procurement Operations and the applicable HCC Department(s). It is the responsibility of the bidder/respondent to ensure that it has obtained all such letter(s). By submitting a bid on this project, bidders/respondents shall be deemed to have received all Questions & Answers and to have incorporated them into this solicitation and resulting proposal response.

Furthermore, it is the responsibility of each Contractor to obtain any previous Questions & Answers associated with this solicitation.

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